





About us

Kvarner Crewing Services was founded by SeaQuest Shipmanagement to become its manning arm and improve the performance of its managed vessels. Kvarner and SeaQuest together provide the advantages of a middle-sized manning agency having access to a substantial pool of seafarers, and the accurate quality control of a ship manager serving a limited number of clients. Kvarner also serves shipowners beyond SeaQuest managed fleet.

We are present in Croatia, with a recruitment office in Rijeka, and in the Philippines, through a network of recruitment offices headquartered in Makati-Manila in partnership with a middle-size local manning agent.

Our set-up is completed by two high-level training centres in Croatia and the Philippines thus providing a substantial platform to select qualified and professional officers and crew, with direct control of personnel's competence and performance.

We strive to provide effective crewing solutions and ensure that our clients' ships are operated to the best standards, delivering the highest levels of performance and efficiency at competitive cost.



What we offer

Seafarers

We recruit and provide loyal, reliable and competent seafarers of all ranks, from deck officers and engineers to ratings.

Each seafarer undergoes rigorous screening procedures including in-depth tests and interviews to assess their suitability for the applied position.

Nationalities

We directly recruit Filipino, Croatian, Montenegro and Italian seafarers. We can also recruit seafarers from other countries such as Ukraine, Romania, India, Indonesia, China and Ecuador from trusted selected partners.

Training

Our seafarers are trained and certified to meet the requirements of the IMO (International Maritime Organization), STCW convention (Standards of Training, Certification and Watchkeeping) and other international regulations.

Total Crew Management

Our total crew management approach includes the training and the continuous improvement of seafarers' skills, wage and salary administration, performance monitoring and evaluation, crew insurance and travel arrangements.



How is this achieved

Commitment

Our set-ups in Croatia and the Philippines bring together experience, commitment to reliability and dedication to our aim for continuous improvement. The mission is to always be ready to face the industry challenges, as well as the diverse demands and needs of our clients.

Manpower Report & KPI

We offer a report to every shipowner detailing the trend of deployment, the actual number of crew on board, crew appraisals and crew list. A wide-ranging Key Performance Indicator (KPI) report is also produced to monitor the operational performance of the ship.

Roster Programme

The roster programme provides long-term planning and regular rotation on board of Kvarner manned vessels, thus attracting the most committed seafarers to remain in our pool. Crew enrolled in the programme have access to a range of benefits including extra support for health insurance, domestic travel, hotel accommodation, sponsorship of STCW courses and training allowances.

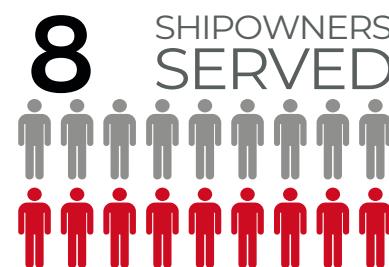
Training Centres

We take advantage of two training centres, one in Croatia and another in the Philippines in conjunction with I.M.A. Assessment and Training Center, Inc. Both centres offer a refined and extensive suite of training programmes to ensure each seafarer is fully competent and prepared for his role and ready for career advancements.

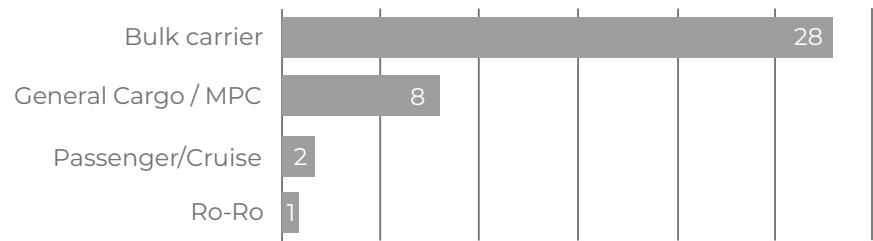
Services

- Selection and recruitment of seafarers
- In-house training of officers and crew
- Assessment and improvement of each seafarer's competency and performance through a computerised Competence Management System (CMS)
- Arrangement of medical certificates and pre-joining formalities
- Screening of all qualifications and certifications of the crew
- Roster management
- Payroll management
- Travel management
- Provision of crew members with specialised skills and expertise when required

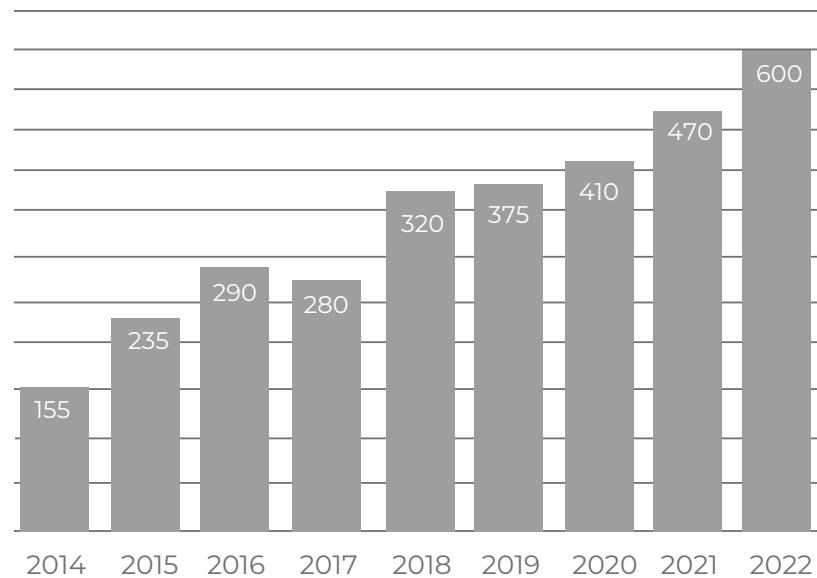
Facts & Figures - at a glance



Manned vessels by type

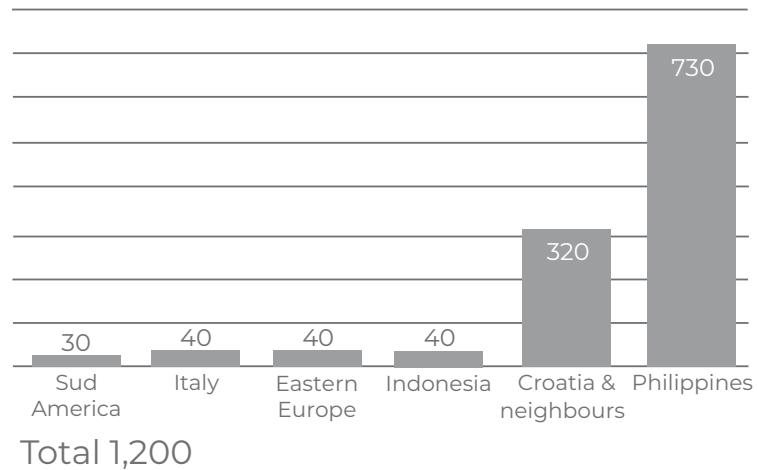


Seafarers on board

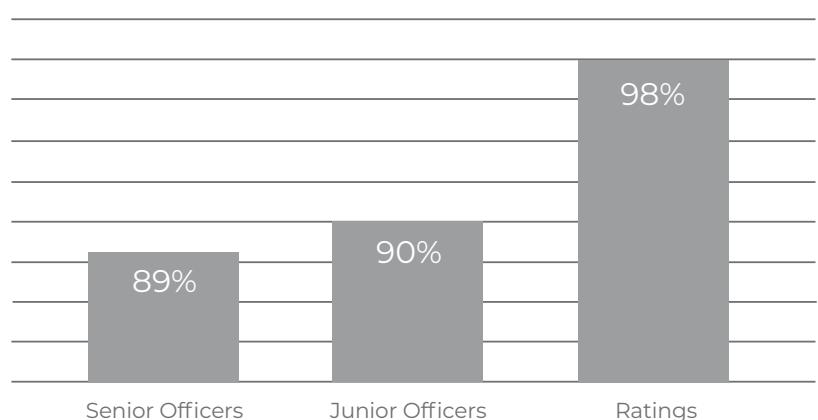


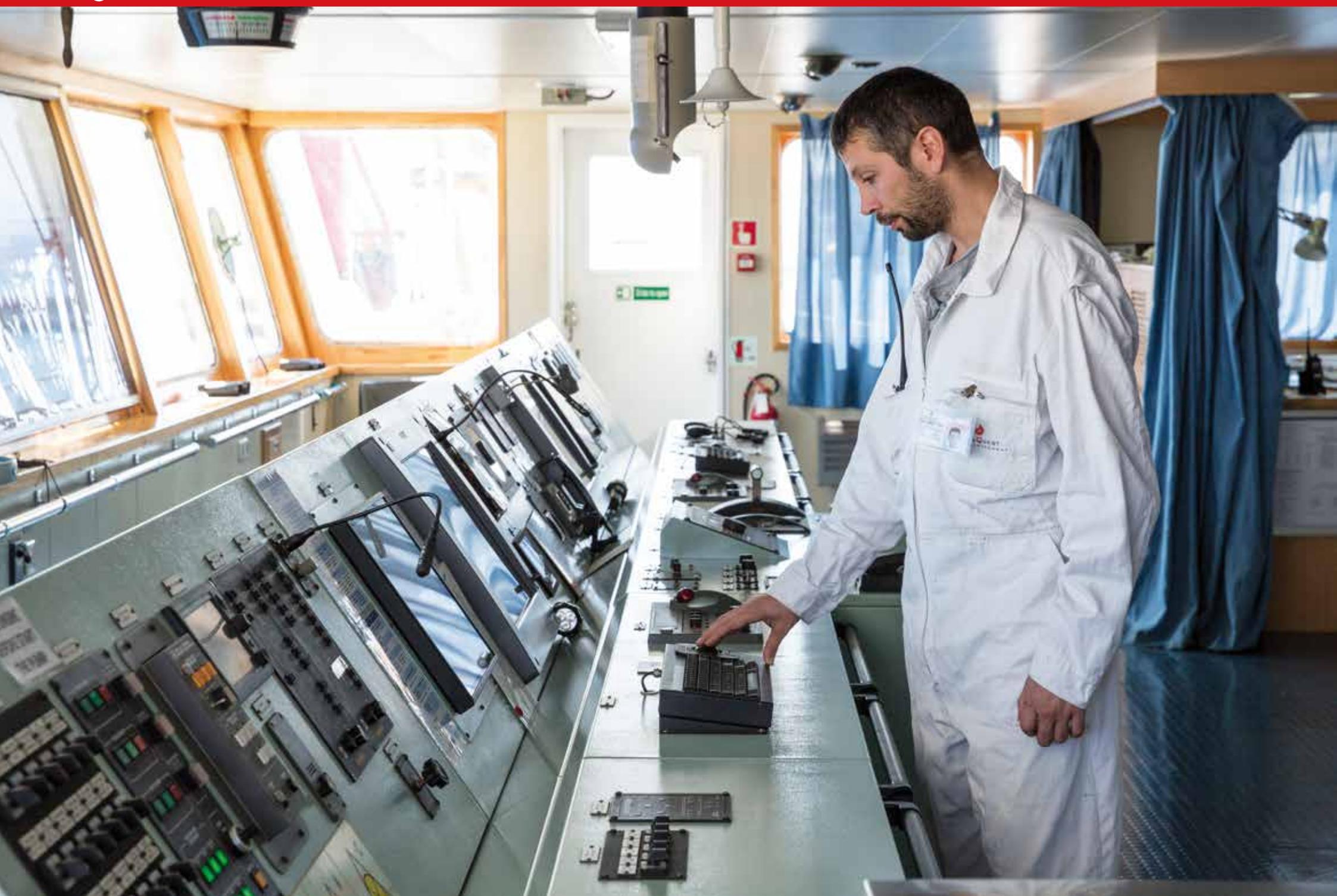


Seafarers in pool by nationality



Retention rate





Training Centres

We consider crew training one of the most crucial components of our activity.

The goal of training is to assess and improve the seafarer's personal skills and professional competency in carrying out the tasks and responsibilities assigned on board ships. This includes developing the seafarer's ability to deal with the increasing complexity of rules imposed by Flag States, Port States while complying with the requirements of shipowners and charterers.

The Training Centre in Rijeka offers a number of VIDEOTEL computer-based courses: ECDIS type-specific training, PSC preparation training, MARPOL training (DNV certified), ISM and ISPS familiarization training.

The Centre provides in-house training for seafarers employed on SeaQuest managed vessels to familiarize with company's Safety Management System (SMS). The Centre is duly licensed by the Croatian Ministry of Maritime Affairs, Transport and Infrastructure to offer maritime training courses on Basic Safety, Fire Fighting, Sea Survival, First Aid, Health & Safety, Security and Human Resources management.

The Training Centre in Manila provides reliable assessment practices and innovative training methods in partnership with the I.M.A. Assessment and Training Center, Inc. The Centre is equipped with Deck and Engine Room simulators ensuring the best possible tools in evaluating and forming the trainees.

All trainings are done in accordance with the international standards and conventions (STCW Convention, IMO models of courses and specialized standards, ISPS code, SOLAS, MARPOL 73/78).

The key elements of our training programme are:

Simulation Training

Career Development Plan

Competence Management System (CMS)

Cadetship Programme



Training: Key Elements

Simulation Training

The seafarers are trained through a navigation and bridge simulator, engine room simulator and cargo specific simulator. Whilst the in-class lectures provide the theoretical background, the practical exercises offer a first-hand experience.

Seafarers gain knowledge and experience in handling ships under a variety of conditions and become more familiar with the on-board equipment and controls. Emergency drills are also part of the training to confront trainees with hands-on practice in critical situations.





Career Development Plan

The Career Development Plan is an advancement and development programme specifically designed for crew members enrolled in our cadetship and roster programme.

The plan aims to:

- Assess, train and evaluate the candidate for the specific ship's position and to promote to the next higher rank
- Enhance and improve the competency level and skill of seafarers to achieve a higher performance standard onboard.

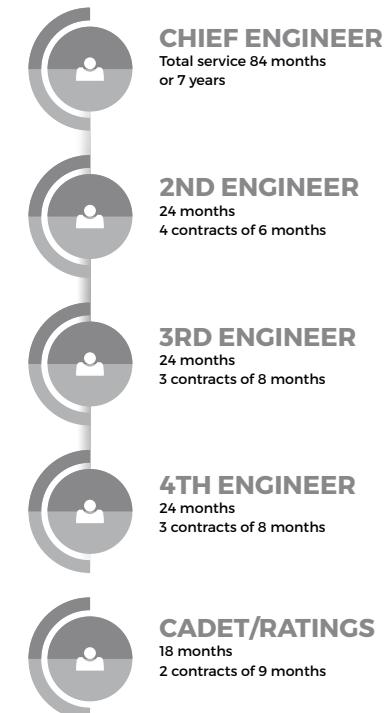
Candidates undergo the required assessment and training prior to embarkation to meet the standards of the programme. The career development plan is structured in accordance with the Competency Management System (CMS).

Over the years, the Career Development Plan has proved to be a successful tool in the advancement of young officers and preparation to assume the responsibilities for higher positions.

DECK DEPARTMENT



ENGINE DEPARTMENT





Competence Management System

The Competence Management System (CMS) aims to continually improve the factors that affect the generation, maintenance and utilisation of the seafarers competence. The CMS is intended to reduce the risk of human error by identifying the gaps and provide the adequate training to improve the seafarers' competence in accordance with the best practices, mandatory requirements, ship managers' and shipowners' needs and expectations.

Cadetship Programme

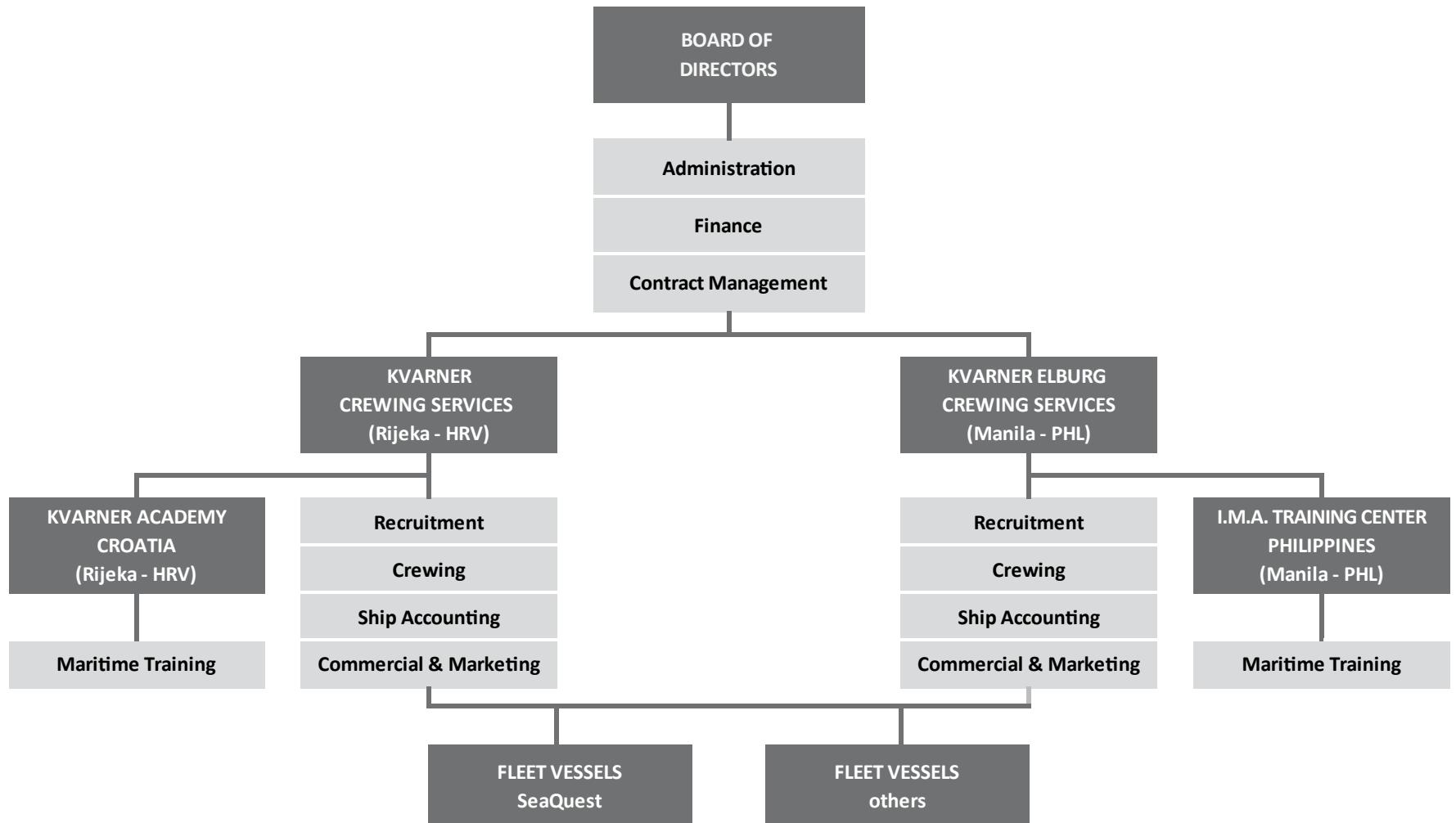
The Cadetship Programme is designed to develop young and qualified seafarers by providing them with the best maritime education and training platform to become expert ship officers.

Our high-level training prepares cadets to proficiently operate and manage a variety of vessel types.





Organisation





Quality Certification





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shipmanagement

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